



Australian Government

# What's Next?



## Support for retrenched workers

### Help with finding work

#### Free support with:

- resumés
- job searches
- accessing training
- interview techniques
- referrals to programs

Workforce Australia is an Australian Government employment service. If you have been retrenched, you can access support up to **3 months before** your retrenchment date and for up to **6 months after**. You do not need to be receiving income support (Centrelink) payments. Retrenched workers' partners who are looking for work are also eligible for support.

#### Workforce Australia

**Visit:** [workforceaustralia.gov.au/individuals/coaching/assistance/retrenched-workers](http://workforceaustralia.gov.au/individuals/coaching/assistance/retrenched-workers)

#### Find a Workforce Australia Employment Services Provider near you

**Visit:** [workforceaustralia.gov.au/individuals/coaching/providers/search](http://workforceaustralia.gov.au/individuals/coaching/providers/search)

### Help with changing jobs for people aged 45+

Assistance with job searches, transferring your existing skills to a new job or industry and digital literacy skills.

#### Career Transition Assistance

**Visit:** [workforceaustralia.gov.au/individuals/training/activities/career-transition-assistance](http://workforceaustralia.gov.au/individuals/training/activities/career-transition-assistance)

### Job support for Young People aged 15–24

Support for young people aged 15–24 to find work (including apprenticeships and traineeships), training and local community services.

#### Transition to Work

**Visit:** [dewr.gov.au/transition-work](http://dewr.gov.au/transition-work)

### Job support if you're living with Disability

A Disability Employment Service (DES) provider offers can help you find suitable work.

#### Job Access

**Call:** 1800 464 800

**Visit:** [jobaccess.gov.au/](http://jobaccess.gov.au/)

### National Customer Service Line

For enquiries about Department of Employment and Workplace Relations (DEWR) providers, programs or services.

**Call:** 1800 805 260

**Email:** [NationalCustomerServiceLine@dewr.gov.au](mailto:NationalCustomerServiceLine@dewr.gov.au)

### Financial advice and assistance

#### Financial assistance

Find out if you are eligible for income support payments or other types of financial assistance from Centrelink.

**Call:** 132 850

**JobSeeker Payment – Services Australia**

**Apply online or visit:** [servicesaustralia.gov.au/jobseeker-payment](http://servicesaustralia.gov.au/jobseeker-payment)

#### Financial counselling

Free support from financial counsellors in your area.

#### Contact a Financial Counsellor

[financialcounsellingaustralia.org.au/](http://financialcounsellingaustralia.org.au/)

## Financial information about lump sum payments

Centrelink offers a free telephone service and videos on their website. Find out how lump sum payments affect Centrelink entitlements.

### Financial Information Service

**Call:** 132 300 (Say "Financial Information Service" when prompted).

**Visit:** [servicesaustralia.gov.au/financial-information-service](https://servicesaustralia.gov.au/financial-information-service)

## If your employer is bankrupt or goes into liquidation

The Fair Entitlements Guarantee (FEG) is available to eligible employees to help you get your unpaid entitlements.

### Fair Entitlements Guarantee (FEG)

**Visit:** [dewr.gov.au/fair-entitlements-guarantee](https://dewr.gov.au/fair-entitlements-guarantee)

### FEG Assistance Factsheet

**Visit:** [dewr.gov.au/fair-entitlements-guarantee/resources/what-assistance-can-feg-provide-fact-sheet](https://dewr.gov.au/fair-entitlements-guarantee/resources/what-assistance-can-feg-provide-fact-sheet)

## Money Smart

A website with tips and tools on how to manage your money, or deal with credit or debt.

**Visit:** [www.moneysmart.gov.au](https://www.moneysmart.gov.au)

## National Debt Helpline

Free and confidential financial advice service.

**Call:** 1800 007 007

**Visit:** [ndh.org.au](https://ndh.org.au)

## Redundancy pay and entitlements

The Redundancy Information Statement (RIS) outlines your rights and entitlements when you've been retrenched.

### Redundancy Information Statement

**Visit:** [dewr.gov.au/node/6887](https://dewr.gov.au/node/6887)

## Tax and retirement

ATO information about redundancy payments.

### ATO – Redundancy and Early Retirement

**Visit:** [ato.gov.au/individuals-and-families](https://ato.gov.au/individuals-and-families)



## Looking after yourself

### Health and wellbeing

Losing your job can be a very difficult time. Talk to someone about taking care of you and your family's mental health.

### Beyond Blue

**Call:** 1300 224 636

### Lifeline Australia

**Call:** 13 11 14

Support for young people aged 16-25 years:

### Headspace National Youth Mental Health Foundation

**Call:** 1800 650 890



## Online resources

### Advice for retrenched workers

Information and links to supports available for retrenched workers.

### What's Next?

**Visit:** [whatsnext.dewr.gov.au](https://whatsnext.dewr.gov.au)

### Changing careers

Help with identifying careers or jobs that match your skills and experience.

### Job Switch

**Visit:** [workforceaustralia.gov.au/individuals/coaching/careers/job-switch](https://workforceaustralia.gov.au/individuals/coaching/careers/job-switch)

### Search job vacancies

Search Workforce Australia's current job vacancies.

### Workforce Australia for Individuals – job search

**Visit:** [workforceaustralia.gov.au](https://workforceaustralia.gov.au)

### Training and job options

Advice on looking for work, finding training or exploring other job options.

### Your Career

**Visit:** [yourcareer.gov.au](https://yourcareer.gov.au)



If you have any questions please email: [retrenchment@dewr.gov.au](mailto:retrenchment@dewr.gov.au)